

PRESCRIPTION REFILL POLICY

WE REQUIRE 24-48 HOURS FOR PRESCRIPTION REFILLS!

In an effort to process prescription refills in a timely and efficient manner, we are implementing a new policy.

If you require a refill on your prescription, please adhere to the following policy for prescriptions refills.

- We now submit all requests electronically to refill any prescriptions to local pharmacies and mail away pharmacies.
- If you need a refill on your prescription please call your pharmacy. They will contact us regarding your prescription.
- If your refill requires an authorization please have your pharmacy fax us the information and we will complete the authorization and fax it back directly to the local or mail-away pharmacy. So the next time you need a refill they will have it on file to process the order.

If you have any questions or problems with this new process, please contact your physician's medical assistant directly. Leave your name, date of birth, phone number, date and time of the call and she/he will return your call as soon as possible.

<u>Doctor</u>	<u>Medical Assistant</u>	<u>Phone Number</u>
Bruce F. Levy, MD	Melissa	(508) 495-7035
David R. Urbach, MD	MaryEllen	(508) 495-7032
John J. Guerin, MD	Wendy	(508) 495-7028
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